

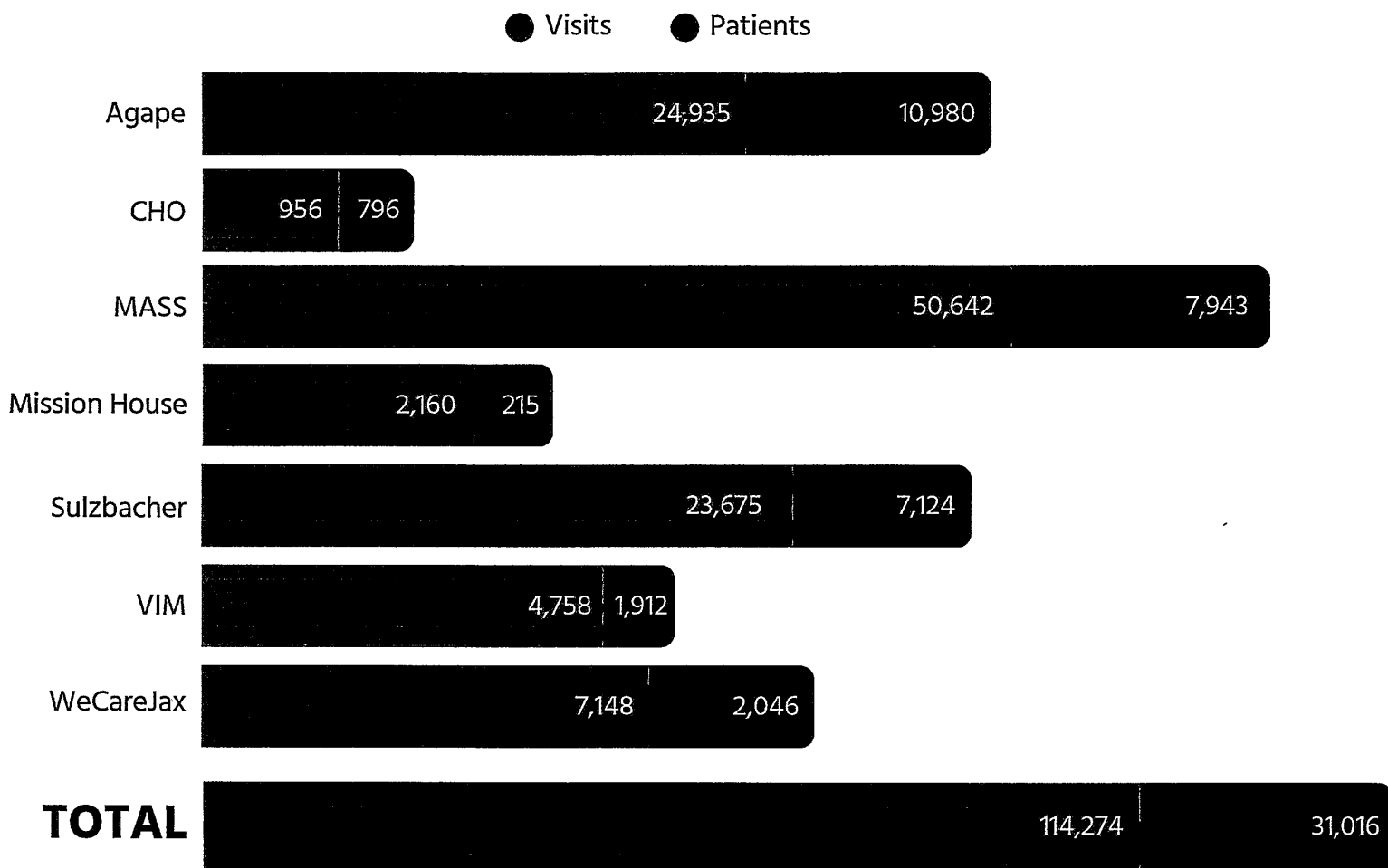
Shands Indigent Care Contributions	
2000/01	\$ 23,540,000
2001/02	\$ 23,775,594
2002/03	\$ 23,775,594
2003/04	\$ 23,775,594
2004/05	\$ 23,775,594
2005/06	\$ 23,775,594
2006/07	\$ 23,775,594
2007/08	\$ 23,775,594
2008/09	\$ 23,775,594
2009/10	\$ 23,775,594
2010/11	\$ 23,775,594
2011/12	\$ 23,775,594
2012/13	\$ 23,775,594
2013/14	\$ 26,275,594
2014/15	\$ 26,275,594
2015/16	\$ 26,275,594
2016/17	\$ 26,275,594
2017/18	\$ 26,275,594
2018/19	\$ 26,275,594
2019/20	\$ 34,275,594
2020/21	\$ 30,275,594
2021/22	\$ 35,000,000
2022/23	\$ 40,000,000
2023/24	\$ 40,000,000
2024/25	\$ 56,000,000
2025/26	\$ 56,000,000

# Community Impact



JAXCARECONNECT

Here's how the Duval Safety Net Collaborative has collectively impacted the community from **October 1, 2023 - September 30, 2024**



**\$56M**

DSNC COLLECTIVE IMPACT FOR UNINSURED NEIGHBORS

**\$32,900,000 + \$23,012,000**

**PRIMARY CARE**

28,970 primary care patients x \$1,136  
(cost for one year of primary care)

**ADVANCED DIAGNOSTICS  
& SPECIALTY CARE**

**76%**

JaxCareConnect has demonstrated 76% of clients **do not return to the ER** within one year of enrollment

**\$157.5M**

**Estimated Cost Savings to  
Hospitals / Taxpayers**

22,017 patients seen in a PCMH not returning to the ED for care (76% of total)  
x \$7,155 = **\$157.5M ER Cost Savings**



# JAXCARECONNECT

JaxCareConnect is a program born of the **Duval Safety Net Collaborative (DSNC)**. Their shared vision is that every resident of Duval County has access to high-quality, comprehensive healthcare - regardless of insurance status or ability to pay.



## Referral Received

Either through a hospital, partner organization, or a prospective patient reaching out directly to establish care.



Healthlink JAX



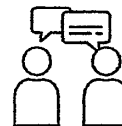
Ascension  
St. Vincent's



BAPTIST  
HEALTH



Self-Refer



## Eligibility and Intake Screening (SDOH)

Intake screening and assessment are completed by staff. Social Determinants of Health (SDOH), also known as barriers to care, are examined. This can include:

- Transportation
- Nutrition Support
- Housing
- Childcare
- Rent Assistance
- Stress
- Language Assistance
- Workforce & Employment Support



## Patient Establishes Primary Care

Whether that's with affordable insurance, Medicaid, or connecting with one of the DSNC primary care partner clinics, the PHA's assist with every step. Once primary care is established at a partner clinic, any specialty care needs are referred to WeCareJax.



AGAPE



COMMUNITY HEALTH  
OUTREACH



Mission House  
Clinic



SULZBACHER



Volunteers  
in Medicine



WeCareJax



## Patient Health Advocate Assigned to Patient

Within the first week, the patient will have a dedicated patient health advocate (PHA) to guide them through the process. Public options applications are started (UF City Contract Card, ACA, Medicaid, Food Stamps, SSDI, etc).



UF Health  
UNIVERSITY OF FLORIDA HEALTH



SNAP  
Food for Florida



## Continued Support from PHA

Continued support and check-in from PHA for up to one year with SDOH needs, application and appointment check-ins and reminders, and scheduled rides - to support retention in their primary care medical home.